



FACTORS THAT INFLUENCE JOB PERFORMANCE AMONG EMPLOYEES IN PRIVATE SECTOR

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UiTM MELAKA CITY CAMPUS

“DECLARATION OF ORIGINAL WORK”

We, Mira Izanee Binti Yahya, (I/C Number: 911026-14-6516) and, Muhammad Amirul Syafiq Bin Dzulkifli, (I/C Number: 901115-10-6007)

Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees
- This project paper is the result of our own independent work and investigation, except where otherwise stated
- All verbatim extract have been distinguished by quotation marks and sources, of our information have been specifically acknowledged.

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Date : 2 July 2014

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LETTER OF SUBMISSION

2th July 2014

The Head of Program

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Dear Sir,

SUBMISSION OF PROJECT PAPER

Attached is the project paper titled "Factors That Influence Job Performance among Employee in Private Sector" to fulfill the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA.

Thank you

Yours sincerely,

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CHAPTER 1

INTRODUCTION

Preamble

"I believe that we learn by practice. Whether it means to learn to dance by practicing dancing or to learn to live by practicing living, the principles are the same. In each, it is the performance of a dedicated precise set of acts, physical or intellectual, from which comes shape of achievement, a sense of one's being, a satisfaction of spirit. Practice means to perform, over and over again in the face of all obstacles, some act of vision, of faith, of desire. Practice is a means of inviting the perfection desired."

Martha Graham

Employees are the ones who play the most important role in supporting management and do the work of the business in order to achieve success. Thus job performance is the determination of their business successful in a global trend. Performance is simply defined as behavior themselves or what employees do not about what employees produce or the outcomes for their work. It has been emerging construct in the past few decades. This has been observed in organizational setups that job performance is an important factor in marketing strategy in order to carry out their business in the long run. General speaking job performance can be defined as if a person is doing his work properly or not. According to Martha Graham, performance is built through achievement and satisfaction of one's being. If a person wants satisfaction towards their job, they need to have neither passion nor effort. Most of research is attempting to explore the dimension of job performance. One of the factors that can push the business houses out of the cub web is through the development of human capital and more research to stay ahead of the edge. It is now being recognized that it is important of human skills and the thinking brains which can be used as better weapon to thwart the pressure of competition.